

# ULTIMATE KIOSK SOFTWARE PRIMER

## Introduction

This document explains the process of the Hearing Health Screening Software installation and screen flow functionality. From here on in the Hearing Health Screening Software will be known as “The Software”.

## Installation tips

1. Make sure that the software will be downloaded and installed on WIN8.1 computer
2. Ensure stable internet connectivity
3. Log in to your Portal account at: [www.howwelldoyouhear.com](http://www.howwelldoyouhear.com)
4. Download “Windows Standalone” file from <http://howwelldoyouhear.com/Software/Downloads> to a known location on your device. Please note; if your security settings are configured for the highest setting, you will experience various ‘warning’ dialogue boxes
5. Unzip file to C:\UK directory.
6. In [www.howwelldoyouhear.com](http://www.howwelldoyouhear.com) navigate to appropriate account and copy device ID code.
7. Locate UltimateKioskWindows.exe file and double click
8. Now you will be prompted to enter the Device ID.
9. The software should be running now on your computer.

## Screen Primer



1. During the power up sequence the monitor will display several screens. Wait until screen depicted to the left appears. Depending on the software settings variation on the text, pictures and languages may display.

2. The Slideshow Screen acts as the software’s screen saver. Here is where the end user can view advertisements (not pictured) and read informative statements about hearing impairment. Text that appears on the screen can be adjusted to your needs.



3. The Welcome Screen enables the user to choose what they want to do next. They can begin the assessment by tapping “Let’s Begin” or they can either listen to or read instructions on what to expect during and after the assessment.

4. The Left Ear is always the first ear to be tested. Notice the progress bar at the top of the screen – this lets the user know how far along they are in the testing sequence. Every time a person hears a tone, they should tap the “I hear the tone” button. For each frequency, the first tone applied is at 55dBHL level. If acknowledged, next applied tone is at 30dBHL level. Again if the tone is heard level drops to 10dBHL. If any of screening tones are not heard, the program will increase levels by 5dB steps.



5. The Right Ear follows, with the same instructions as the Left Ear.



6. Upon completing the assessment, the end user is asked for their demographic information. This information is stored for later use.



7. In some cases you can also setup the software to collect personal information.

- The Results are based on the user's assessment and from here users are encouraged to explore some of the Software's features: Accessing Full Report, Book Appointment, Learn More and Email Results. All options can be modified in your Portal.



9. The Accessing Full Report section explains their Hearing Classification as well as depicts audiogram. Content of the full report can be modified.



10. The Book Appointment section gives access to view any and all clinics that are associated with that particular kiosk. Clinics can be added in your Portal. On the following screen users are asked for their contact information and an email notification is sent to that participating clinic. Please note: it is at this point that responsibility falls on that clinic to get in touch with that particular end user.

11. The send e-mail option allows user to send results to e-mail address of their choice.



12. The Learn More section is a collection of some commonly asked questions.

The software will reset itself after a predetermined time or can be reset by pressing the “Restart Test” button in the right top of the screen.

If you have any additional questions about the Hearing Health Screening Software, please call us at 905 357 8378 or send a quick email to [info@ultimatekiosk.com](mailto:info@ultimatekiosk.com). We are always happy to assist you.