

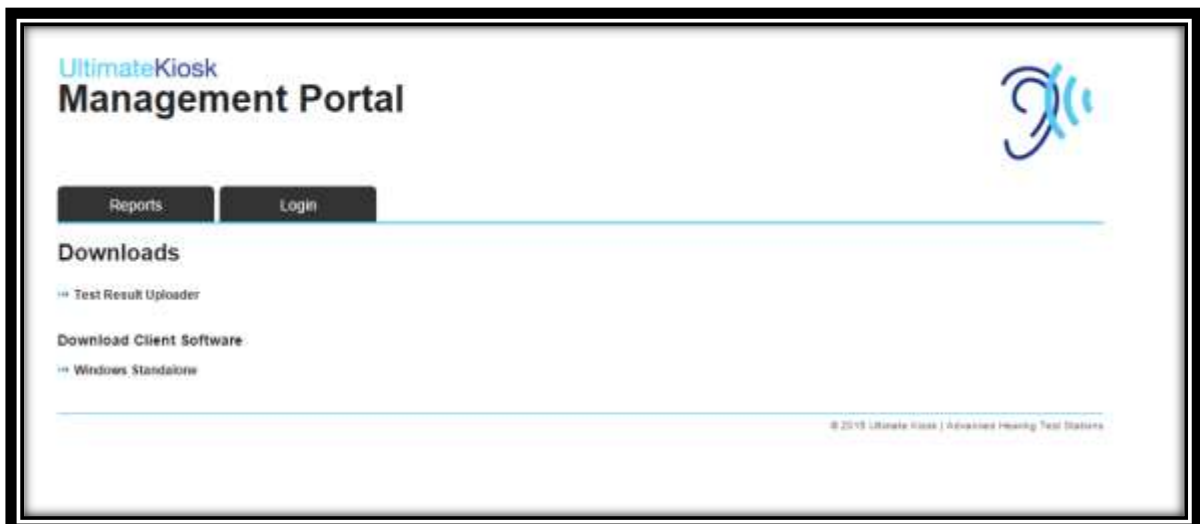
# SOFTWARE INSTALLATION STEPS

## Software Introduction

This document explains the process of installing the software and the screen flow functionality.

## Software Installation tips

1. Make sure that software will be downloaded and installed on WIN 7, WIN 8.1 or WIN 10 device
2. Make sure you are running Internet Explorer 10 or higher (to check, click on the gear on the top right corner of the internet explorer browser. Then click “About Internet Explorer”).
3. If Installing on a tablet make sure that screen is set to “Landscape”
4. Ensure stable internet connectivity
5. Login in to your Portal account at: [www.howwellyouhear.com](http://www.howwellyouhear.com)
6. The following screen will appear:

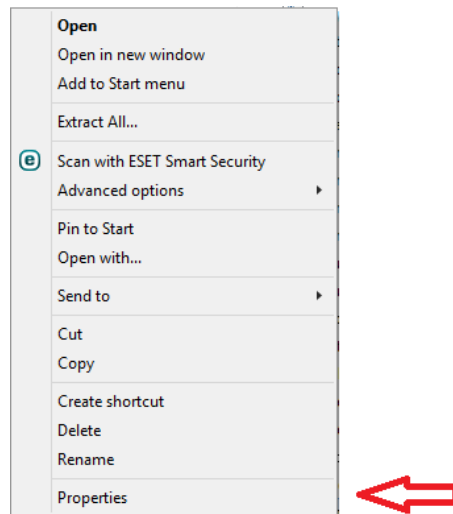


7. Download client Software, click on “Windows Standalone”

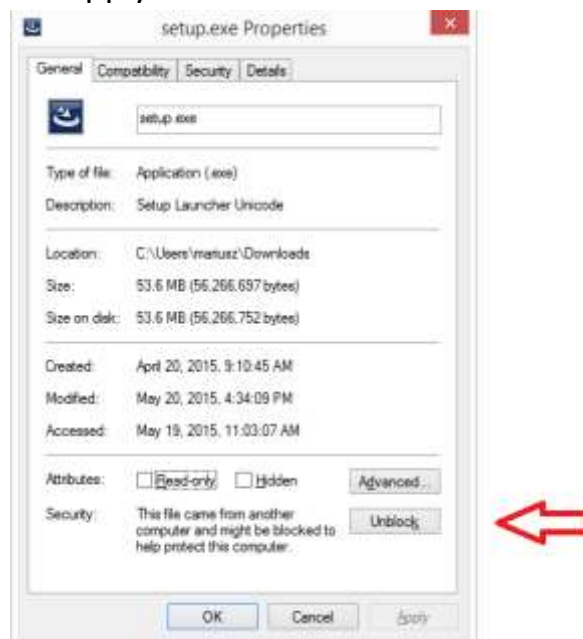


8. Download the file to a known location on your device. Please note; if your security settings are configured for the highest setting, you will experience various ‘warning’ dialogue boxes

9. For the file to unzip properly you will need to access the zip files properties by mousing over the file name, left clicking on the file and selecting “Properties”.



Select Unblock =>Apply=> OK



10. Unzip Ultimate Kiosk.zip file in to “ C:\”. The software will be automatically unzipped to C:\Ultimate Kiosk\ directory.

11. Once unzipped locate “UltimateKioskWindows.exe” file and double click on the icon



12. Once clicked a screen will open and you will be prompted to enter your device ID

- Your device ID has been provided to you by a Ultimate Kiosk representative

SET UP YOUR DEVICE

Enter your device ID:

Submit

A valid device ID is required to use this software. A device ID can be obtained by contacting **Ultimate Kiosk** and registering this device. Once you have registered your device, you will obtain a device ID that you can enter above. Each device ID is valid for a single device only. For more information, see our [privacy policy](#).

13. The Kiosk Software should automatically start and be running on your device.

*If you have any additional questions about the hearing health screening software, please call us at*



905 357 8378 or send a quick email to [info@ultimatekiosk.com](mailto:info@ultimatekiosk.com). We are always happy to assist you.